**RATES AS OF MAY 2021**

1. **Consultation**

Consultation must be held before any service is given. Consultations are £15. During this time, we will discuss what services you are after and needs that must be met. Documentation of insurance, PDWA membership, first aid qualification, DBS can be shown upon request. If, for any reason, the customer stops using our services for a period of 3 months or longer, another consultation must be held at the same rate again.

1. **Adventure Mornings (Fridays / Wednesdays) :**

Scheduled pick up time 8:00-9:00am and drop off will be approx. 3 hours after picking up

3+ hours £25 per dog

Groups are kept small for fun, safety, and control reasons; max 4 dogs of similar capabilities are walked together. No reactive dogs are to be signed onto this service. Female dogs in season cannot attend. If a reactive dog is on the group or a female dog comes into season it is the customers responsibility to come and collect the dog from wherever we are, on our walk and will be will not be refunded.

1. **Socialisation Sessions**

This is a time for your dog to just be a dog! Learn from others and play as much as they wish. A time for socialising, scents, and noises. Perfect for friendly and playful dogs. We hold a ‘Playful Group’ which is dogs of all sizes and breeds that are confident playing with others. ‘Nervous or Shy Group’ which is for dogs who are NOT reactive but need a little confidence boost or maybe they have never really socialised before and then a ‘Puppy Group’. The ‘Puppy Group’ is for dogs under 6 months old that want to kick start their amazing socialising skills and ensure they develop so that they can play with all types of dogs. Our goal is to eventually get all dogs into the ‘Playful Group’. So the idea is, they come to ‘Puppy Group’ and progress to ‘Playful Group’ or start with ‘Nervous or Shy Group’ and progress to ‘Playful Group’. Under NO circumstances do we take reactive or teeth baring dogs. If your dog does this, you will be immediately notified, and your dog will be returned before the group ends and no refund will be given.

There is a strict NO PAWRENT policy. There are several reasons for this. If you would like us to explain please call us and we will be more than happy to do so. Rest assured that your dog will be in safe hands with 2-3 members of staff at any one time and we have plenty of experience with our socialising groups.

 ‘Playful Group’ £10 for 1 hour

 ‘Nervous or Shy Group’ £12 for 1 hour

 ‘Puppy Group’ £8 for 40 mins.

1. **Training**

We offer a ‘basic training’ package. Basic training includes commands such as sit, down, off etc. and recall. Customers MUST be with us for training and will not be allowed to leave dogs unattended. Training includes educating and sharing knowledge with the owners / customers as much as educating the dog, so it is vital owners are there too. Our prices will go up as and when our qualifications increase and therefore, we maintain the right to increase our prices for this service throughout the year.

 1 hour £15

1. **Solo walks**

This includes pick up and return. If you would like to combine this with a home visit, and we have availability then we can do so. This is helpful if you would like us to feed / fresh water / clean them down etc.

30 mins £8 per dog

1 hour £14 per dog

2 hours £22 per dog

1. **Home visits - Dogs, Cats, small furry animals etc.**

If you have booked this service, and there is more to do in the house than 30 minuet allows, we message / text you to inform you how much we have gone over, and the extra fee will need to be paid. We will only go over if there is far too much to do in 30 minutes for example, numerous pets, mess, feeding etc. We will inform you before we go over the designated time.

30 minuets £8

**5. Mileage** All mileage is included in the price we charge. The only time the customer will be asked to pay is if we must take the dog to their veterinary practice as a matter of urgency.

**6. Cancellation fee**

Over 48 hours notice No charge

Less than 48 hours notice Deposit (50% of cost of service)

Less than 24 hours notice Cost of whole booking (no further services will be offered unless this fee is paid).

 **Notes:**

* Discount available for block bookings. Can be made available upon request and full payment must be received via our payment methods e.g. Payment link or Invoice.
* Please look at the terms and conditions for more details of cancellation etc.